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Member  
**NEWS**

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# HOW TO REPORT INOPERATIVE OR MALFUNCTIONING OUTDOOR LIGHTS

If you are aware of an inoperative or malfunctioning outdoor light (commonly called street lights) please call your Cooperative so that we can make repairs. When reporting the light, please include the following information:

- 1) Where the light is located. For example: *"The southwest corner of Oak and Maple streets,"* or *"In front of 21326 Oak Street."*
- 2) Include the pole number. This number is usually made of reflective numbers found approximately 6 feet above the ground on the street side of the pole.
- 3) Describe the nature of the problem. For example: light does not come on, light operates intermittently, light is dim, light stays on all day or any other specific problem.
- 4) Provide contact information, so that if a dispatcher is unsure of the location of the light he or she may contact you.

You may contact us by calling your local Cooperative telephone number, pressing "2 (when Prompted)" for repair services and following the voice prompt. Local Cooperative office numbers are listed on the back panel of this issue. You may also report inoperative lights by logging on to [www.wrec.net](http://www.wrec.net) and pressing the red button marked *"STREET LIGHT REPAIR REQUEST."*

Following these procedures will insure the proper and timely response to your repair request.